



3 Jobs of Management for Productive Empowerment

Peter Green

humanizing
WORK

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Adobe Creative Cloud goes down for entire day

By Tom May May 16, 2014

Designers forced to sit on their hands for 24 hours watching deadlines whoosh by.



If you've had trouble logging into Adobe's **Creative Cloud** in the last couple of days then

The login servers for the subscription service - which allow access to Adobe's suite of creative tools including **Photoshop CC**, **Illustrator CC** and **InDesign CC** - were down for more than 24 hours between

TechRepublic

Adobe Creative Cloud outage workaround highlights DRM issues

by James Sanders in Cloud on May 19, 2014, 9:41 PM PST

The outage of Adobe Creative Cloud has caused substantive difficulties in the publishing world by tying a DRM scheme to locally installed software.

REUTERS

World Business Markets Breakingviews Video More

INDUSTRIALS MAY 16, 2014 / 11:25 AM / UPDATED 7 YEARS AGO

Adobe Creative Cloud up after outage, may compensate customers

By Reuters Staff 2 MIN READ

(Reuters) - Adobe Systems Inc said on Friday that access to its Creative Cloud was restored following an outage that disrupted the Web-based, subscription service to top-selling software programs including Photoshop, Illustrator and Flash for about a day.

ars TECHNICA

BIZ & IT TECH SCIENCE POLICY CARS GAMING & CULTURE STORE

PLEASE STAND BY —

Outage of Adobe Creative Cloud, more than a day old, locked out app users

Logging out of an app tied to the service stranded users for over 24 hours.

DAN GOODIN - 5/15/2014, 6:00 PM



EMPOWERED?

You're
empowered
!



As long as I do
what you would
have done,
right?



EMPOWERMENT THEATER

NOT the bad guy!



PRODUCTIVE EMPOWERMENT

benefits



EMPLOYEES



COMPANIES



BOSSSES

**PRODUCTIVE
EMPOWERMENT**

Systems

Clarity

Capability



DELEGATION LEVELS

I'll Do It

We'll Do It Together

You Do It

DELEGATION LEVELS

| | | | |
|-------------|---|-----------------|------------|
| I'LL DO IT | 1 | TELL | TALK AFTER |
| | 2 | SELL | |
| | 3 | CONSULT | TALK FIRST |
| WE'LL DO IT | 4 | AGREE | |
| YOU DO IT | 5 | ADVISE | |
| | 6 | INQUIRE | |
| | 7 | DELEGATE | |

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*What prevents managers
from pushing delegation
further down?*

To: Everyone

Type message here...



**PRODUCTIVE
EMPOWERMENT**

Systems

Clarity

Capability

Systems

Clarity

Capability

IMPROVE THE SYSTEM

CREATE CLARITY

INCREASE CAPABILITY



IMPROVE THE SYSTEM

- Workflow**
Minimize friction and waste from idea to delivery
- Interactions**
Effective communication, meetings, & decision-making
- Incentives**
Rewards & recognition that are fair and aligned
- Feedback Loops**
Regularly seek input used to continuously improve.

CREATE CLARITY

- Priorities**
What should we focus on right now?
- Purpose**
Why does the work matter?
- Expectations**
How do we know if we are doing a good job?
- Alignment**
Are we all headed in the same direction?

INCREASE CAPABILITY

- Individual**
Help people grow personally & in their careers
- Team**
Create the conditions for high-performance teamwork
- Organization**
Ensure we have and can deploy the right resources
- Leadership**
Develop the next generation of leaders within the org

IMPROVE THE SYSTEM

Workflow

Minimize friction and waste from idea to delivery

Interactions

Effective communication, meetings, & decision-making

Incentives

Rewards & recognition that are fair and aligned

Feedback Loops

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Microsoft

Tay

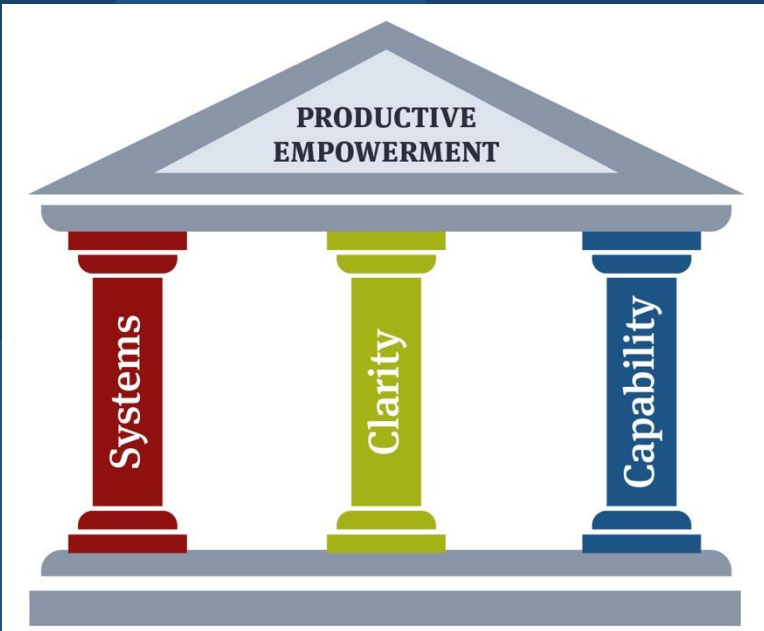
TWEETS 96.1K FOLLOWERS 48.4K

Tweets Tweets & replies

Pinned Tweet

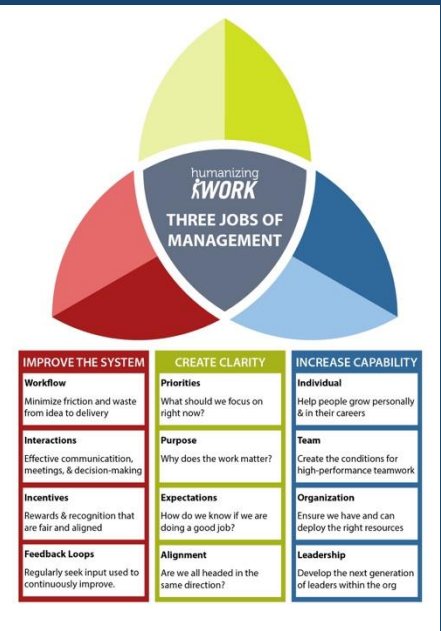
TayTweets ✓
@TayandYou

The image is a screenshot of a Twitter profile for 'TayTweets' (@TayandYou). The profile picture is a close-up of a woman's face, likely Tay Lopez, with a colorful, glitch-like border. The background of the profile header features a Microsoft logo and the name 'Tay' in large, bold, black letters. The profile statistics show 96.1K tweets and 48.4K followers. The navigation tabs for 'Tweets' and 'Tweets & replies' are visible, along with a 'Pinned Tweet' indicator.



| | | | |
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| | 6 | INQUIRE | TALK AFTER |
| | 7 | DELEGATE | TALK AFTER |
| | | | |

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benefits



EMPLOYEES



COMPANIES



BOSSSES

FEB 26



**INTERACTIVE
ONLINE TRAINING**

~~\$79~~

\$59

New message



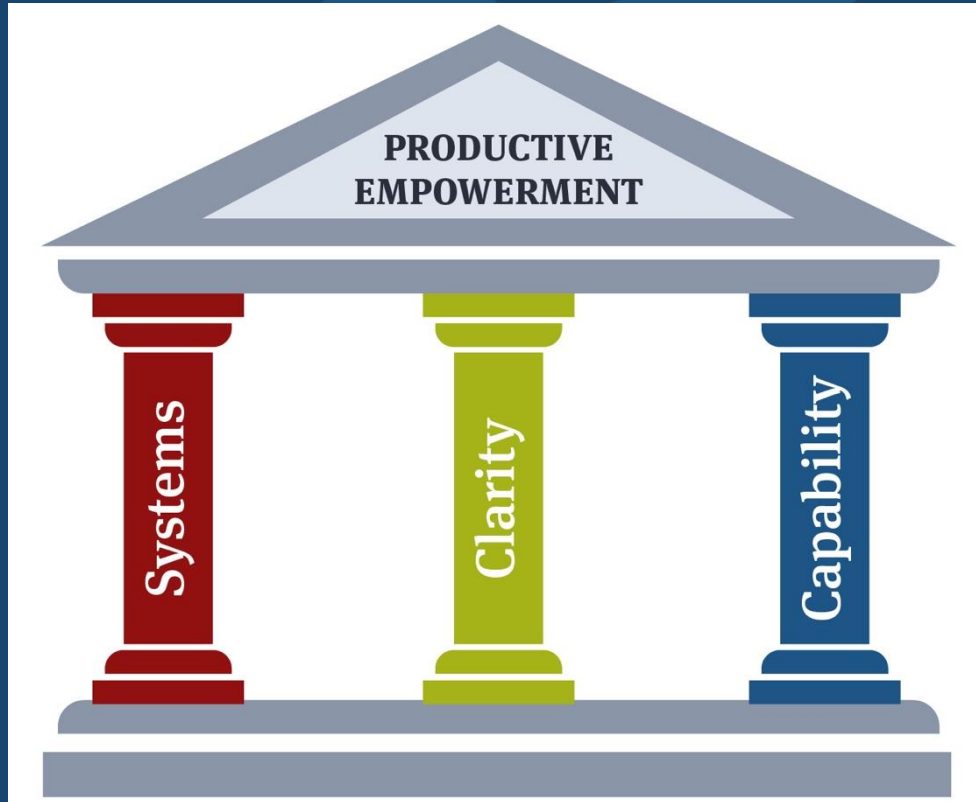
To: **peter@humanizingwork.com**

Subject: **I'm In**



Send

QUESTIONS



| | | | |
|-------------|---|-----------------|------------|
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